



Redefining the Warrior: Evolving Military Operator Selection Criteria in the Era of Hybrid Warfare



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Executive Summary

Hybrid warfare - where kinetic operations, information operations, cyber activity, and political economic coercion blend - demands a different kind of military operator. This white paper discusses the need to adapt military operator selection criteria to meet the demands of hybrid warfare, which combines the various elements mentioned above. It argues that while traditional models focusing on physical toughness and tactical skills are still important, they are no longer optimally adequate. The modern military operator must possess not only physical readiness but also cognitive preparedness, emotional resilience, and technological/digital proficiency.

This white paper suggests a shift in selection and talent management systems to prioritize these additional attributes. It outlines how leading defense organizations are adjusting their approaches and offers a roadmap for implementation, highlighting the implications for leadership, training, and force development (NATO, 2024).

Introduction: Why is this the right moment?

The evolving nature of conflict, characterized by speed, complexity, and multi-domain challenges, exposes vulnerabilities beyond physical readiness. Adversaries exploit human and cognitive domains, underscoring the need for personnel capable of making sound judgments amid information overload and technological intricacies (NATO, 2024).



Problem Statement: Overcoming Traditional Selection Model Shortcomings

- **Over-weighting physical metrics:** As key as this metric is to operator success, selection regimes historically prioritise endurance, marksmanship and tactical proficiency. These remain essential, though under-emphasize decision-making under information overload, cross-domain coordination, and rapid re-framing of objectives.
- **Limited measurement of cognitive performance:** Standard assessment batteries rarely measure sustained decision-making speed under ambiguity, cognitive flexibility, or multi-task prioritization that modern operations demand.
- **Psychological resilience treated as an afterthought:** Mental health and resilience training are often framed as remediation or “wellness” rather than a core operational competency assessed during selection.
- **Insufficient assessment of technology and data literacy:** Operators now interact routinely with sensors, AI-enabled tools, and technology networks. Tech fluency - the ability to use, interpret, and challenge automated outputs - is not consistently evaluated in selection pipelines (RAND, 2024)

Suggested TRIAD of Operator Readiness

To meet hybrid-threat demands, selection and development of military operators should incorporate three co-equal pillars to physical toughness and tactical skills, namely, a new triad of

- **Cognitive Readiness:**
 - **Included Properties:** Attention control, information triage, probabilistic reasoning and adaptive problem-solving.
 - **Strategic Relevance:** Faster decision cycles and AI-augmented tools increase the cognitive load of operators; cognitive failure can cascade into operational breakdown (War On The Rocks, 2025)
- **Emotional Resilience:**
 - **Included Properties:** Stress tolerance, psychological flexibility, social recognition, and moral injury resistance.
 - **Strategic Relevance:** Protracted, ambiguous, and high-cadence operations generate chronic stress; resilience supports sustained effectiveness and reduces attrition. Evidence supports structured resilience programs that improve operational readiness (PMC, 2024).
- **Technology & Digital Fluency:**
 - **Included Properties:** Human-Machine learning literacy, data interpretation, cybersecurity hygiene and digital operational culture.
 - **Strategic Relevance:** To leverage advanced systems safely and ethically, operators must be able to understand algorithmic outputs and the limits of automation (RAND, 2024).



The above-mentioned TRIAD of Operator Readiness, stresses the importance of cognitive skills, emotional strength, and technological adeptness in the face of modern operational demands, in addition to physical readiness and tactical skills.

Current Adaptations

Leading defense forces are adapting their talent management strategies by*:

- **Talent Management & Role-based Pipelines:** Armies are moving from “fill the slot” personnel systems toward talent-managed pipelines that match individual strengths to mission-critical roles, including identification of cognitive and technical aptitudes (Army Talent Innovation Division, 2025).
- **Embedded Cognitive & Resilience Metrics:** Research organizations and special operations assessments are integrating cognitive tests, scenario-based simulations and resilience measures into selection and continued assessment (RAND, 2024).
- **Professional Military Education (PME) Modernization:** Doctrinal and PME updates emphasize multi-domain thinking, AI literacy, and decision-making under ambiguity (Army University, 2024).
- **Alliance-level Thinking:** NATO and allied institutions are exploring cognitive warfare and hybrid threat training and doctrine to align member forces around resilience and information-domain defense (NATO, 2024).

* List displays trends rather than exhaustive inventories as specific program names and implementation details vary.

Proposal: Evolved Selection Framework:

1. Multi-modal Assessment Framework:

Combine physical tests with validated instruments for:

- Cognitive Capability - working memory, decision-making under pressure and uncertainty.
- Simulated information-environment stressors - live/virtual hybrid scenarios.
- Psychometrically sound resilience scales and behavioural interviews
- Technology literacy diagnostics - task-based assessments interacting with realistic decision-support tools.

2. Scenario-Driven Evaluation:

- Use blended reality exercises (simulations + live roleplays + cyber/information interventions) to observe adaptive behaviour and team interaction in complex, ambiguous contexts.

3. Longitudinal Profiling:

- Move from one-off assessments to continuous talent-mapping across careers - capture growth curves for cognitive skills, learning agility, and technology aptitude.

4. Equity and Bias Mitigation:

- Ensure psychometric tools are validated across populations and guard against cultural or socio-economic bias that could exclude capable candidates.



5. Integration into Talent-Management Systems

- Selection outputs should directly feed assignments, training prescriptions, and career-path decisions so an operator's profile is used as a living asset to shape force composition.

Leadership Development, Learning and Institutional Implications:

Leadership Implications:

- Leaders need to be trained to manage information environments, understand human-machine limitations, and cultivate psychological safety for report-and-learn cultures.
- Promotion and assignment criteria should value cognitive and tech competencies alongside tactical excellence.

Training Implications:

- Short courses and micro-credentials for tech fluency and human-AI teaming.
- Cognitive training embedded into tactical training cycles (Stress inoculation, decision-forcing drills).
- Resilience programs that are evidence-based, e.g. ACT-informed, mindfulness-integrated, team-based peer resilience.

Force-Development & Doctrine Implications:

- Doctrine must codify cognitive and informational domains as operationally central.
- Procurement and doctrine decisions should be informed by human factors: buying systems that match human capabilities and designing workflows to reduce cognitive overload.

Metrics Evaluation: What Does Success Look Like?

Success metrics could span across inputs, processes and outcomes:

- **Inputs:** Percent of selections including cognitive/tech metrics; diversity of talent profiles.
- **Processes:** Training throughput for cognitive/tech modules; leader adoption rates.
- **Outcomes:** Mission decision quality under stress (measured in simulations), decreased attrition for high-stress roles, operational tempo maintenance with lower error rates.

Implementation Roadmap (12-36 months):

1. **Phase 1 (0-6 months): Diagnostic & Pilot Design**
 - a. Audit existing selection tools and identify gaps.
 - b. Design pilot battery and scenario suites; partner with research institutions.
2. **Phase 2 (6-18 months): Pilot & Iterate**
 - a. Run pilots in select brigades or special units.
 - b. Validate psychometrics; refine via after-action analysis.
3. **Phase 3 (18-36 months): Scale & Embed**
 - a. Integrate validated tools into selection pipelines.



- b. Update PME, career maps, and talent-management systems.
- 4. Governance & Oversight:**
 - a. Create cross-functional governance (operations, personnel, mental health, technology) to oversee rollout and ethics.

Risks and Mitigations

- 1. **Risk:** Over-reliance on automated cognitive testing that can be gamed.
Mitigation: Combine test modalities (behavioural observation + simulation + psychometrics)
- 2. **Risk:** Stigmatization around resilience/mental-health metrics.
Mitigation: Frame resilience as operational capability, protect privacy, and couple assessment with support and development.
- 3. **Risk:** Uneven access to tech training across geographies.
Mitigation: Invest in distributed, low-bandwidth training and mobile labs.

Call to Action:

- 1. **Decision-Makers:** Sponsor a cross-domain pilot that embeds cognitive, resilience and tech-fluency metrics into selection for at least one force element for a period of one fiscal year (Army Talent Innovation Division, 2025).
- 2. **Training Commands:** Update curriculum to include human-AI teaming, cognitive stress inoculation, and scenario-based hybrid-threat exercises (War On The Rocks, 2025).
- 3. **Research Partner:** Co-develop validated assessment tools and open evaluation datasets to accelerate scientific rigor and reduce duplication (RAND, 2024).

Conclusion

In conclusion, hybrid warfare shifts the centre of gravity to the human domain - to cognition, meaning-making, and resilience. This white paper underscores the necessity of rethinking selection systems to cultivate cognitive readiness, emotional resilience, and tech fluency in military operators, to augment physical readiness and tactical skills. We have asserted that such an approach will result in a more adaptable, less brittle and a force more able to exploit technological advantages ethically and effectively in the face of evolving threats. This path will require some investment, cross-disciplinary governance, and iterative validation - but the cost of inertia is greater: a force optimized for the last war rather than the one unfolding now.



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